

Turn of the year 2017/2018



Information on opening times and operational hours at ETH Zurich

Reduced services

For the period from Saturday, 23 December 2017 up to and including Tuesday, 2 January 2018, special ETH Zurich opening times and operational hours apply. Buildings may still be accessed with a key or ETH card. All customer desks will be closed at the turn of the year and cannot be reached by telephone or electronic means.

What is the procedure for special incidents or emergencies?

For incidents concerning the personnel, building and equipment security systems, the ETH Zurich emergency desk is at your service over the holiday period. This also applies for technical problems with research facilities or IT infrastructure. To contact the emergency desk, dial: 888 for internal calls
+41 44 342 11 88 for external or mobile phone calls

Availability of services

Academic Services

Registrar's Office, Admissions Office, Doctoral Administration, Student Exchange Office, Examinations Office, Centre for Continuing Education

Academic Services, the Financial Aid Office and the Housing Office are closed from Saturday 23.12.2017 up to and including Sunday 07.01.2018. However, the Student Exchange Office, the Examinations Office and room reservations are closed from Saturday 23.12.2017 up to and including Tuesday 02.01.2018 only.

ASVZ / sports facilities

The Irchel and Fluntern sport centres are offering a "Christmas special", and are open for individual training sessions, at reduced opening hours. asvz.ch/weihnachtsspecial →
The sport centres at Polyterrasse, Höggerberg and Winterthur, the CAB, and all ASVZ desks and other sports facilities will be closed from 23.12.2017 until 02.01.2018.

Libraries, collections and archives

The ETH Library, special libraries, collections and archives will be closed from 23.12.2017 to 02.01.2018. For information, or to research something: library.ethz.ch →

Campus Info

Central contact points for information and services, and any questions about ETH Zurich

Campus Info at **Zentrum** and **Hönggerberg**, and the telephone switchboard will provide a full service until 5 p.m. on Friday 22.12.2017. Thereafter, Campus Info will be closed until Tuesday 02.01.2018. ethz.ch/campusinfo →

The times posted on the ETH website apply for the Campus Info **Print + Publish** advice. ethz.ch/print-publish →

Post to be **delivered internally** by 22.12.2017 should be handed in at the normal time on the day before. For Campus Info, for example, this is by 3.30 p.m. on 21.12.2017. ethz.ch/logistik →

Catering and retail

You will find the opening hours of the various ETH Zurich caterers' operations at: www.ethz.ch/en/campus/gastronomie/oeffnungszeiten.html →

The **ETH Store** shops will be closed from 23.12.2017 to 04.01.2018. Then from 05.01.2018, the limited opening hours for the between-term period will apply. ethz.ch/shops-en →

You can find the opening hours for **other services**, such as the Coop at Hönggerberg, on the web page of the respective company.

ISC

Contact point for the Facility Management department / general advice, first aid, lost property, key administration

All **Information and Service Centres (ISC)** will be closed from 23.12.2017 until 02.01.2018.

The Emergency Desk will deal with any incident or emergency: external calls +41 44 342 11 88, internal calls 888.

ETH Link

The "Link" shuttlebus will follow its normal rounds until the evening of 22.12.2017. There will be no Link service at the turn of the year. The timetable on the ETH Zurich website will apply from 03.01.2018. ethz.ch/link →

Maintenance of buildings, facilities and outdoor areas

Emergency Desk

The Emergency Desk is staffed **24 hours a day** throughout the holiday period. Dial: **+41 44 342 11 88** for external / mobile phone calls or **888** for internal calls.

IT Services / Networks

ID Service Desk

The **Service Desk** operated by **IT Services** will not be staffed from 23.12.2017 to 02.01.2018. If you have technical problems with the IT infrastructure, please contact the Emergency Desk.

Access to buildings

The "ETH card" (badge / student identity card) **allows access** to the student workstations and offices in many of the ETH buildings. You can find more information about this on the ETH web page "[24-hour access to student working places](#)". Buildings without an electronic door system may be accessed with a key as usual.

Winter service / snow clearing and gritting

From 23.12.2017 to 02.01.2018, there will be a limited winter service. Snow will be cleared from the footpaths over the entire ETH Zurich premises, but there will be no gritting or sanding during this period.

MIBAG Property Managers AG (HWW) and Livit FM Services AG (HWO) will provide the winter service for the **student residence** at Hönggerberg.